

SHIPPING & RETURNS

Shipping Rates

Northern Ireland Standard Delivery (2-3 working days): £2.95

GB Standard Delivery (3-5 working days): £3.99

ROI Courier Delivery (2-3 working days): €5.00

ROW Standard Delivery (Up to 7 working days): £12.99

Free UK/IRL shipping on orders over £30/€35

All orders are processed and delivered on working days only (Monday – Friday, excluding bank holidays).

The following section details how our customers can return goods purchased from our website and how refunds are calculated dependent on the reason for return.

Returns & Refunds

We hope that you are happy with your order. However, if you are not entirely satisfied, you may return any product in its original condition for a full refund within 14 calendar days from delivery.

If you have not received your order then please email us to sales@insanitytan.com with your order reference.

If the products you receive are damaged or faulty, or not what you originally ordered, we will be happy to exchange them or offer you a full refund (excluding shipping costs). The customer is liable for the cost of returns. Please contact us to arrange this.

We will process the refund due to you as soon as possible and, in any case, within 14 calendar days of the day on which we received the returned products. We will refund you using the method used to pay.

We reserve the right to cancel and refund any order we feel has been made using any fraudulent methods.